

The Role of the Neonatal Care Coordinator: The UK approach to Implementing and Developing Family Integrated Care Practices into Every Day Neonatal Care.



Our network approach has been to gather data/information from our local neonatal units by collaborative working to profile local priorities

INTRODUCTION

• Care Coordinators were appointed across all 10 Neonatal Operational Delivery Networks as per the recommendations from the Neonatal Critical Care Review (2019)

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• The teams approach is to ensure opportunities for Family Integrated Care are maximized and a core philosophy is established within each neonatal unit across our network

The introduction of the Care Coordinator role is seen as fundamental in developing a seamless collaboration and consistency in continuity of care and to support parents as partners in care

IMPLEMENTATION

& METHODOLOGY

AIM

Produced scoping documents utilising national frameworks and recommendations

• Scoping documents were used to review local provisions and also assess to what extent providers were integrated families and providing developmentally supportive care

• Analysed findings to identify areas of success and areas for improvement

NEXT STEPS

Development of Network Family Care Framework Network training and educational package for both parents and staff

Collaboration and inclusivity with all teams and parents

Support units to achieve Bliss/Baby Friendly accreditation Improved clinical outcomes

VISION

A Neonatal service which places the baby and family at the

heart of care

Increased

staff

satisfaction

Improved parental experience

Improved parental confidence and preparation for home

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